

We are Committed to Caring for Your Patients

During these challenging times, the VNA remains open and fully operational. The safety and wellbeing of your patients is our highest priority. Under our care, patients are screened prior to each visit, and our staff is taking every precaution during visits.

You can continue to contact your designated liaison via email, secure text or phone if you have their personal contact information.

Keeping your patients safe

We are closely monitoring the outbreak in our community and are following guidelines and protocols to ensure the safety of your patients and our staff. To achieve this, we are:

- Following the CDC's guidelines on PPE and supplying staff with necessary equipment
- Educating VNA staff on appropriate infection control protocols when caring for patients with a suspected or confirmed case
- Daily monitoring and screening for signs and symptoms of VNA employees so we can take action as needed
- Following the CDC guidelines for reporting symptoms
- Screening patients prior to each visit and taking appropriate actions as needed
- Practicing social distancing within our office space
- Implementing travel restrictions outside of our service area for all staff
- Restricting visitors coming into our building and limiting clinicians time in the office
- Holding all internal meetings via ZOOM or telephonically
- Utilizing Telehealth as appropriate to minimize risk to patients and caregivers
- Conducting virtual in home visits or assisting with F2F face visits virtually for you if needed for your patients

We are ready to care for your homebound patients.

Please fax your referrals to 321.417.3394

**For more information,
please call your VNA liaison**

www.vnatc.com

