

Parrish Medical Center now a Cleveland Clinic Connected member, first such Connected member in the U.S.

By Parrish Healthcare and Cleveland Clinic

TITUSVILLE (March 7, 2024) — Cleveland Clinic and Parrish Medical Center, a Parrish Healthcare integrated care partner, jointly announced that Parrish Medical Center has become a member of Cleveland Clinic Connected.

After passing a rigorous review of Parrish Medical Center's operations, quality and service excellence, Cleveland Clinic has accepted Parrish Medical Center as the first domestic member of Cleveland Clinic Connected.

Founded in 1958, Parrish Medical Center is the region's only independent, public, not-for-profit community hospital nationally recognized for its patient-centered healing environment.

Parrish Medical Center has earned national distinctions, including as a Joint Commission-certified Primary Stroke Center; Commission on Cancer-certified oncology program; and Surgical Quality Partner of the American College of Surgeons, among others.

Cleveland Clinic created Cleveland Clinic Connected to respond to increased global demand for quality health care. The collaborative program enables hospitals and health-care organizations to connect with Cleveland Clinic's clinical and operational experts to enhance patient care, quality, and safety. Through program membership, health-care facilities benefit from clinical and operational support and best practices developed during Cleveland Clinic's 103-year history.

As a Cleveland Clinic Connected member, Parrish Medical Center clinicians will be able to access educational opportunities either at Cleveland Clinic or through distance learning, as well as best practices and protocols that are used at Cleveland Clinic locations worldwide. Parrish Medical Center physicians will also be able to request educational consultations of complex cases. In addition, Parrish's staff can access Cleveland Clinic's continuous quality improvement and advisory services, plus education and training including clinical observership programs.

Ranked as one of the world's top hospital systems — according to Newsweek's World's Best Hospitals 2023 List — Cleveland Clinic has 23 hospitals and more than 275 outpatient facilities, including locations in northeast Ohio; southeast Florida; Las Vegas, Nevada; Toronto, Canada; Abu Dhabi, United Arab Emirates; and London, England.

"We are thrilled to welcome Parrish Medical Center as

the first U.S. member of Cleveland Clinic Connected," said Jim Cotelingam, Cleveland Clinic chief strategy officer.

"This collaboration with Parrish underscores both organization's dedication to safety, quality, and excellence in care for patients. Together, we are focused on enhancing the health-care experience for the communities we serve."

The goal of the Cleveland Clinic Connected program is to build a global network of independent, like-minded, quality-focused organizations that have a positive impact on patient care. Experts from Cleveland Clinic work with hospitals and health systems to ensure the highest standards of patient-care delivery, enhancing operational efficiencies, and supporting the professional development and education of clinical and non-clinical staff.

"On behalf of Parrish Medical Center, Parrish Healthcare and the community we serve, we are honored to be the first U.S. member of the esteemed Cleveland Clinic Connected program," said George Mikitarian, president and CEO of Parrish Healthcare. "We look forward to the collaboration and to the benefits our patients, care partners and community will gain from access to Cleveland Clinic's global network of health expertise."

The partnership between Cleveland Clinic and Parrish Medical Center will also welcome Cleveland Clinic as an integrated care partner of Parrish Healthcare's Joint Commission-certified Integrated Care system. Parrish Healthcare remains the nation's first and only health system to earn Integrated Care certification from The Joint Commission.

Additionally, the partnership will also bring Cleveland Clinic's world-class telestroke program to Brevard County. Parrish Medical Center's Joint Commission-certified Primary Stroke Center introduced its telestroke program in 2012. With this new partnership, the telestroke program will continue at Parrish Medical Center.

When patients identified with stroke arrive at the emergency department (ED) of a partner facility, emergency physicians perform a rapid assessment, order a CT scan, and then request a telestroke consult. Within minutes, a Cleveland Clinic stroke neurologist will work remotely with the ED staff. Together they check vital signs, perform an examination, review results of the CT scan and make treatment recommendations.

Since its inception, the Cleveland Clinic telestroke program has supported over 30 hospitals or freestanding Eds, has completed over 20,000 evaluations, and adminis-

tered more than 1,800 doses of clot-busting medication.

About Cleveland Clinic

Cleveland Clinic is a nonprofit multispecialty academic medical center that integrates clinical and hospital care with research and education. Located in Cleveland, Ohio, it was founded in 1921 by four renowned physicians with a vision of providing outstanding patient care based upon the principles of cooperation, compassion, and innovation. Cleveland Clinic has pioneered many medical breakthroughs, including coronary artery bypass surgery and the first face transplant in the United States. Cleveland Clinic is consistently recognized in the U.S. and throughout the world for its expertise and care.

Among Cleveland Clinic's 77,000 employees worldwide are more than 5,658 salaried physicians and researchers, and 19,000 registered nurses and advanced practice providers, representing 140 medical specialties and subspecialties. Cleveland Clinic is a 6,699-bed health system that includes a 173-acre main campus near downtown Cleveland, 23 hospitals, more than 275 outpatient facilities, including locations in northeast Ohio; southeast Florida; Las Vegas, Nevada; Toronto, Canada; Abu Dhabi, UAE; and London, England. In 2022, there were 12.8 million outpatient encounters, 303,000 hospital admissions and observations, and 270,000 surgeries and procedures throughout Cleveland Clinic's health system. Patients came for treatment from every state and 185 countries. For more information, visit clevelandclinic.org.

About Cleveland Clinic Connected

Cleveland Clinic Connected is a robust program that provides members across the world with access to Cleveland Clinic's wealth of knowledge to enhance patient care, safety, and outcomes at their local facility. It brings decades of experience caring for patients and operating on the ground in the United States and international markets. With this knowledge and expertise, Cleveland Clinic is uniquely positioned to collaborate with diverse healthcare systems around the world, understand customs and care priorities of domestic and international partners, as well as integrate shared best practices to support local patient care.

Members also have access to unique education and training opportunities and marketing support that leverages Cleveland Clinic's world-class reputation for excellence and leading-edge care. Cleveland Clinic Connected member institutions can access best practices and protocols created by Cleveland Clinic experts and used at Cleveland Clinic locations worldwide. Through program membership, healthcare facilities benefit from the health system's clinical and operational experts to enhance patient care and distinguish themselves within their markets. For more information, visit <https://my.clevelandclinic.org/professionals/connected>.

About Parrish Healthcare and Parrish Medical Center

Parrish Healthcare, America's first Joint Commission Integrated Care Certified network, includes: Parrish hospitals for clinical quality, patient safety, and healing environments; Parrish Medical Group, NCQA certified patient-centered medical homes; and Parrish Health Network, a coalition of healthcare providers, insurers and others working together to improve quality and safety and lower health-care costs on behalf of individuals, families and businesses.

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Visit parrishhealthcare.com for more information.

